

JMS specializes in providing front-end claim processing solutions for both paper and electronic claims that reduces claim payer costs and turn-around.

■ MAIL ROOM & DOCUMENT PREP

Receiving paper claims from payer or provider, opening mail, separating claims, sorting and batching in preparation for scanning.

■ SCANNING & IMAGING

Digitizing paper documents into an electronic format that is compatible with your image viewer application.

■ DATA EXTRACTION

JMS's manual double entry process is performed by 2 separate claim data entry operators. The first operator keys required fields and the second operator repeats the process. If the system identifies a difference between the two entries the second operator is required to validate which entry is correct.

■ DATA VALIDATION

By using an extract of the payers Provider and Eligibility files combined with the client business rules, JMS can either systematically or manually repair claim data, allowing your incoming claim data to match up with data residing in your claim processing system.

■ NETWORK ROUTING

Manual Web or Electronic (EDI) processing is performed by routing your claims for processing through the appropriate PPO Network(s).

■ WEB RE-PRICING

Manual Web re-pricing is performed from image or paper claims with your PPO Network(s).

■ ADJUDICATION SERVICES

Execute backlog and daily production Claim Review, Data Validation and Payment Approval based on individual group guidelines using a secured internet connection into your systems.

■ CLAIM & MAIL WEB-HOSTING

Provides a secure environment to view paper or electronic facsimiles of your incoming claims and mail from any remote location that has access to the internet.

■ STORAGE, RETRIEVAL, & SHREDDING

Paper claims and documents are stored in a secure storage environment, paper copies or originals are available upon request and can be distributed via mail delivery, email, or fax. Documents can be shredded after your paper retention period expires. All shredded paper documents are used for recycling purposes.

■ CALL CENTER MANAGEMENT SERVICES

By using JMS and Associates ISO 9002 registered and SAS 70 certified call have piece of mind for a quality transition to eliminating your staffing woes and reducing your direct labor costs.



Global Solutions for
Information Management

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